

X-ISER® MACHINE WARRANTY

X-iser Industries

1501 West Lake Street, Fort Collins, CO 80521

Telephone Enquiries: (800) 756-9073



CONSUMER AND INSTITUTIONAL WARRANTY

The X-iser® Machine carries a 5 year consumer warranty and a 1 year institutional warranty. This superior quality product is warranted by X-iser Industries to the original purchaser for 5 years for a consumer or in the case of an institution, for 1 year.

What is covered

If your X-iser® Machine fails to perform properly we will repair or replace it at our option. You are responsible for shipping your X-iser® Machine and/or Hydraulic Unit to **X-iser Industries at 1501 W. Lake St., Fort Collins, CO 80521**. When filing a claim there is a \$20 consumer warranty service fee*, or a \$30 institutional warranty service fee*, however, you will never be charged for parts or labor.

* Rates are subject to change. Fee can be paid by Check (made payable to X-iser Industries) or by providing credit card information.

X-iser Industries is not responsible for repair or replacement resulting from abuse, mis-use or unauthorized mechanical repair or adjustments. You must register your warranty, along with a proof of purchase, within 30 days from the date of purchase.

Registration

Warranty registration of your X-iser® Machine can be accomplished by completing and sending this registration form, along with a proof of purchase, to **Warranty Registration, X-iser Industries, 1501 W. Lake St., Fort Collins, CO 80521** or faxing to **858-756-2478**.



X-iser® Warranty Registration Form

Please print

NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

PHONE _____

Please answer the following questions:

How did you learn about The X-iser® Machine? _____

Where did you purchase The X-iser® Machine? _____

Date of Purchase? _____

***** In addition to completing this form, you must also provide proof of purchase; typically a copy of your invoice will suffice.**